



# Supporting Ambulatory: Virtual Rounding

APIC Greater NY Chapter Meeting

December 14, 2022

Caroline Donovan, Infection Preventionist

Alex Grizas, AVP Infection Prevention

Jenna Rizzo, Infection Preventionist

# HSS on the Map

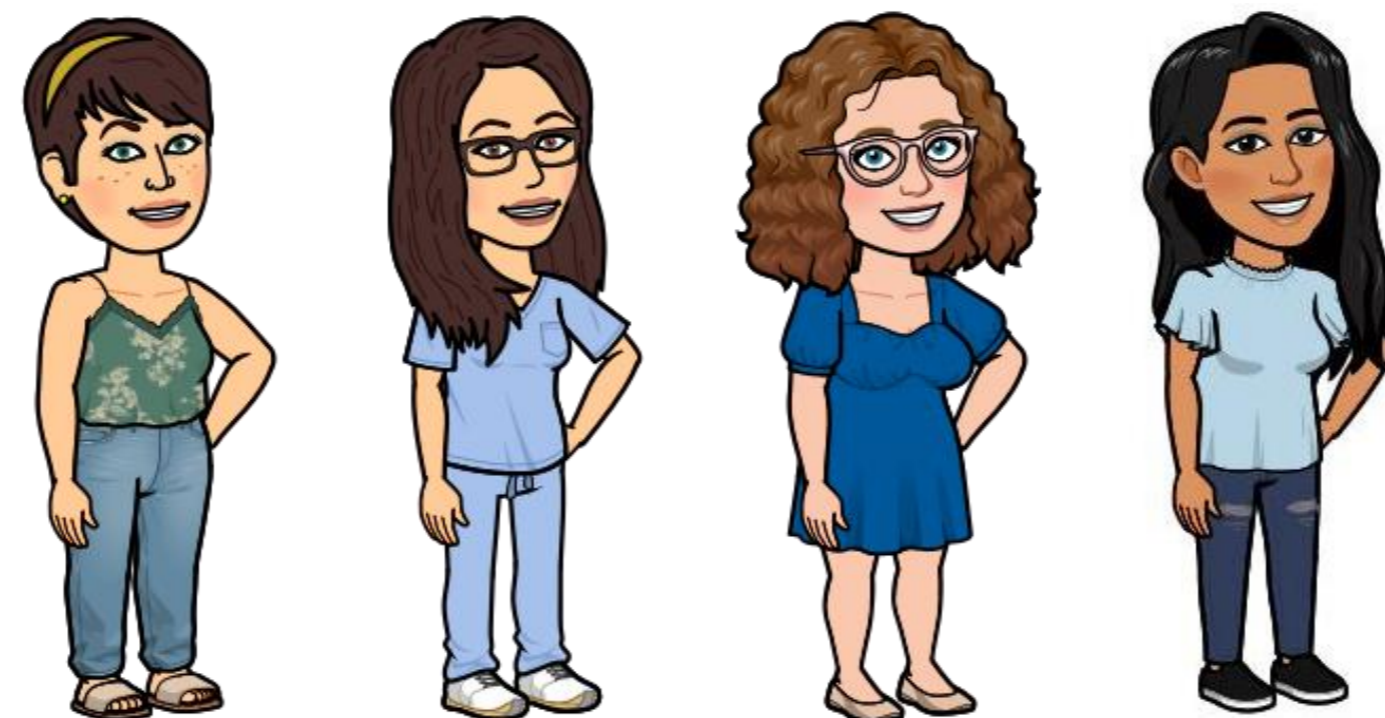
- 203 inpatient-bed non-profit, academic medical center focused on musculoskeletal health and rheumatology
- 5,500 staff
- ~35,000 surgeries annually across 46 OR's (top 4 areas = sports, spine, hip, and knee)



- 15 regional locations ranging from a few blocks away from HSS Main on the UES to Florida
- 1,100+ ortho visits and 2,200+ imaging visits daily across the organization



- The responsibilities added to the IP team in 2020 in response to the COVID-19 pandemic strained team resources and we found it was incredibly difficult to “lose time” traveling around the region for in-person rounds
- Work patterns also changed with more hybrid schedules and rounding teams started traveling separately to offsite locations, which was not budgeted
- November 2020, we had the idea to develop a virtual rounding platform to ensure we were still regularly connecting with our regional sites and further develop local regional infection prevention knowledge



# Rolling Out Virtual Rounding

- Gain buy-in from regional leadership
- Identify regional site to trial and establish roll-out plan if trial is successful
- Ensure availability of rounding hardware
- Collaborate with IT to improve WiFi connectivity to limit drops
- Set a rounding schedule to ensure consistency and staff availability
- Provide a detailed rounding plan to regional sites
- Implement standardized rounding tool
- Spread IP knowledge and educate on what we're looking for



Tracer Observation Form  
EOC Rounding Tool (EC, IC, Biomed)

11/11/2020 03:19 PM

Observation Header	
Tracer Instructions:	<i>No Instructions Provided</i>
Observation Title:	
Total Completed Observations:	
HSS Name:	
Locations Name:	
Department Name:	
Survey Team:	
Observation Date:	
Medical Staff Involved:	
Staff Interviewed:	
Location:	
Unique Identifier:	
Equipment Observed:	
Contracted Service:	
Notes:	



# The Virtual Rounding Experience



## Pro's!

- Saves \*days\* of travel time each year
- Provides quick connection option as situations arise
- Standardized process across HSS and easily replicable
- Inexpensive
- Establishes greater sense of local ownership and responsibility
- Expands IP expertise across the org, allowing for ongoing readiness and broadened awareness

## Con's!

- Takes more time than in-person, especially as getting started
- No unannounced rounds
- We miss things undoubtedly
- Technology is \*not\* always perfect and dependent on a certain level of tech savvy
- Not as personal and cannot have 1:1 discussions/huddles as easily (or at all) (but it's still nice 😊)